



## The Medicaid System of the Future – Connecting the Stakeholders

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# Characteristics of Medicaid System of the Future

- Consumers and providers have ready access to Medicaid information and private payer information combined in single patient record
- Doctors and other healthcare providers coordinate care among providers treating patient at same time
- Information is available real time, at the point of care
- Built in clinical logic automatically analyzes available health information supplementing science with physician knowledge
- Consumers and providers can access records from any location with appropriate security
- Public health officials can systematically monitor disease outbreaks, respond to disasters and provide timely reporting
- Public/private initiatives combined to finance, develop and implement



# The National Dilemma

# Lack of Actionable Information

- Records don't transfer between Medicaid and other health plans
  - past history not available to treating physician or patient
- Real-time information not used to support providers/patients during office visit
  - Clinical
  - Financial (HSAs)
- Outdated security/privacy concerns overriding public safety – managing to the 1 percent
  - Katrina, natural disasters
  - Avian flu
  - Medicaid providers don't share patient information with non-Medicaid providers

# Multiple Unconnected Stakeholders

- Providers still depend on paper record-keeping; absence of electronic medical records
- Current pockets of technology are not connected
- Ultimate ongoing funding solution is unknown
- Public and private payers working separately on health record initiatives (Medicare/Medicaid/Private)

# Inconsistent State Regulations

- Share data for collaboration of care consistently; laws are interpreted differently by state
- Consent management must be addressed, balancing safety vs. privacy