

VALUEOPTIONS® HAS DELIVERED MANAGED BEHAVIORAL HEALTH services for more than 20 years. We manage Medicaid/public assistance programs across the nation covering more than 3.5 million lives, and many of these programs have member populations of 100,000 or more. We operate state and county contracts in large urban and suburban areas, as well as in rural and frontier areas.

Customized solutions ...

Every state and local government has unique behavioral health care priorities, delivery-system challenges and program goals. ValueOptions® tailors program strategies and administrative approaches to the target populations and management vision of each client. Our experience, technological innovations and flexible program design enable us to partner with public sector entities to develop and implement cost-effective behavioral health care programs that are responsive to consumers and families.

Our approach ...

ValueOptions® maximizes results while keeping costs within each client's funding parameters. Though each contract varies, they often feature strategies to:

- **Engage consumers and families in oversight, design and implementation of programs**
- **Identify and replicate evidence-based practices and emerging best practices**
- **Facilitate collaboration across multiple state agencies**
- **Monitor improvements and document outcomes**
- **Create incentives for provider organizations which enhance care**
- **Process claims electronically with average turnaround times of one week or less**

Results ...

Through innovation and the use of ValueOptions® state-of-the-art technology, our government partners have integrated services more effectively across agencies and programs. Our programs have achieved:

- **Increased access to services**
- **Expanded involvement and satisfaction of consumers and advocates**
- **Savings that have been reinvested into the behavioral health care system**

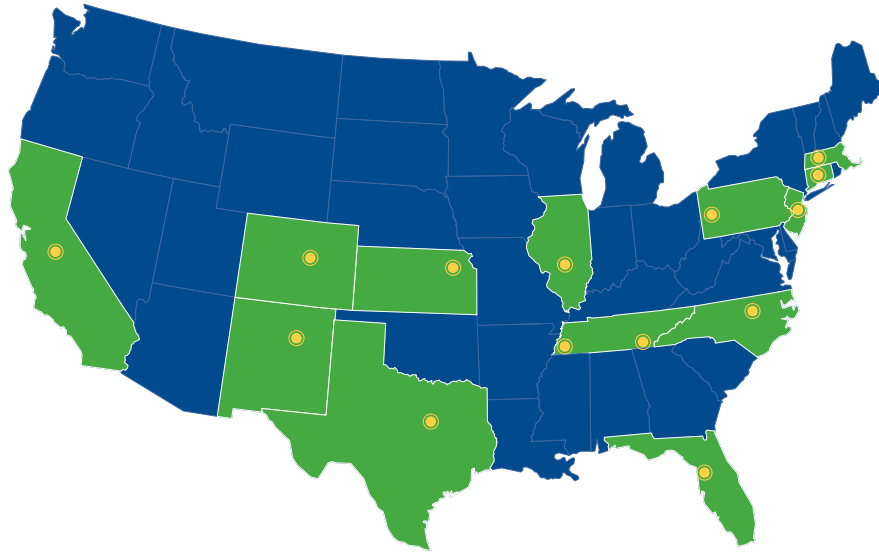
Innovation ...

As more states began to braid Medicaid dollars with other funding streams — such as mental health, child welfare, substance abuse and juvenile justice — ValueOptions® applied the technology to bring increased efficiency and effective monitoring. With this technology, clients are able to track dollars across agencies and programs, and they realize savings from 5 percent to 10 percent of total expenditures.

For case studies about our programs or for other information, please contact:

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VALUEOPTIONS® OF CALIFORNIA

ValueOptions® manages eligibility and authorizing behavioral health services for children and adolescents in more than 30 counties across the state.

COLORADO HEALTH NETWORKS (CHN)

Managing Medicaid behavioral health services in 40 Colorado counties, CHN won national recognition for its transition to a recovery-based model of care.

CONNECTICUT BEHAVIORAL HEALTH PARTNERSHIP (CT BHP)

Reflecting a growing national trend of pooling state child welfare funding with federal dollars, CT BHP will manage services statewide to Medicaid-eligible children and families.

FLORIDA HEALTH PARTNERS

Delivering Medicaid behavioral health services for children and adults across central Florida, FHP received a national award of excellence for being an effective, efficient provider organization.

ILLINOIS MENTAL HEALTH COLLABORATIVE FOR ACCESS AND CHOICE

The Illinois Mental Health Collaborative for Access and Choice is a joint project between ValueOptions® and the Illinois Department of Human Services/Division of Mental Health, (IDHS/DMH). Serving as the Administrative Services Organization, ValueOptions® works with the IDHS/DMH to implement a recovery-focused public mental health system.

VALUEOPTIONS® OF KANSAS

ValueOptions® of Kansas administers substance abuse treatment services to consumers and families eligible through Medicaid, as well as persons eligible for block grant services.

THE MASSACHUSETTS BEHAVIORAL HEALTH PARTNERSHIP (MBHP)

The MBHP is a statewide entity that focuses on consumer-led initiatives, performance-based contracting, and behavioral health integration with primary care services.

VALUEOPTIONS® NEW JERSEY

ValueOptions® New Jersey manages an innovative statewide system of behavioral care for at-risk children and their families.

VALUEOPTIONS® NEW MEXICO

ValueOptions® New Mexico provides an integrated system of mental health and substance abuse services by blending 15 funding streams to serve the state's Medicaid and uninsured populations.

VALUEOPTIONS® NORTH CAROLINA

ValueOptions® provides statewide behavioral health utilization management and review of 10 distinct levels of care.

VALUEOPTIONS® NORTHSTAR

Serving the Dallas metropolitan area and seven surrounding counties, ValueOptions® NorthSTAR blends funding streams to improve service delivery integration and manages an innovative pharmacy program.

VALUE BEHAVIORAL HEALTH OF PENNSYLVANIA (VBHPA)

VBHPA serves Medicaid consumers in 14 counties, customizing operations to meet the unique needs of each county.

VALUEOPTIONS® OF TENNESSEE

ValueOptions® of Tennessee is overseeing behavioral health care for Volunteer State Health Plan's 375,000 children and adults in the TennCare (Tennessee Medicaid) East and West regions. Our Integrated Health Management Model has eliminated the separation of physical and behavioral health care to prevent the fragmentation of services and allow us to manage, monitor, and evaluate service delivery across the care continuum.