

VALUEOPTIONS[®] NEW MEXICO SERVES AS THE STATEWIDE ENTITY for New Mexico's publicly funded behavioral health system. ValueOptions[®] New Mexico is pursuing a transformational Braided FundingSM approach that integrates multiple funding sources to streamline access to and delivery of care.

The New Mexico Interagency Behavioral Health Purchasing Collaborative brings together 15 state agencies, all of which have responsibility for providing a level of behavioral healthcare service and support. The vision of the Collaborative is to improve the efficacy and utilization of available funds without the need for increasing federal and state spending through blending and braiding of resources.

In support of the Collaborative, ValueOptions[®] New Mexico maintains the state's behavioral health provider network and manages the service delivery system. In doing so, ValueOptions[®] ensures a recovery-based, seamless system of care that encompasses consumer and community stakeholder input at all levels of service delivery.

Accomplishments include:

- **Innovative Recovery-Based Philosophy:** ValueOptions[®] New Mexico's Department of Recovery and Resiliency ensures that the state's new system of care is in alignment with and focused on the core principles of recovery and resiliency. The Department is staffed with a vice president as well as peer specialists who are in recovery from substance abuse, mental health conditions or both. The staff members reflect the cultural diversity of New Mexico and work in partnership and collaboration with the state's Office of Consumer Affairs. The Department of Recovery and Resiliency also provides training, support and advocacy for consumers, providers and policy-makers.

AT A GLANCE

Client: New Mexico Interagency Behavioral Health Purchasing Collaborative

Covered Lives: 350,000

Covered Services: Management of substance abuse and mental health services funded through the New Mexico Department of Health; the Children, Youth and Families Department; and the Corrections Department, as well as through Medicaid Managed Care and Medicaid Fee-for-Services

Type of Contract: Some funding streams are full risk; whereas others are administrative services only

Geography: Statewide

Date Started: July 2005

- **Family and Community Involvement:** ValueOptions[®] New Mexico leverages a wraparound, strengths-based approach that includes the consumer, family, and community as members of a planning and support team for all behavioral health consumers. As part of this broad initiative, the Collaborative has clinical care managers and peer specialists available to assist and facilitate between consumers, families, and the service delivery system.

- **Cultural responsiveness:** ValueOptions[®] New Mexico aggressively recruits employees fluent in Spanish, Sign, or an American Indian language in order to better serve consumers and families. The SE is also working to create innovative ways for reimbursing traditional healing practices that reflect the diverse cultures of New Mexico.
- **Comprehensive Support:** ValueOptions[®] New Mexico manages six regions through five of the state's regional offices to provide direct support to providers and consumers across the state. To help providers work effectively with the new system, the SE also created a team of Regional Directors who travel extensively throughout the state to providers' offices, however small or remote, to personally train staff on new administrative procedures and the use of the new codes and to ease the provider transition. ValueOptions[®] New Mexico also works closely with local collaborative groups organized to expand community-based systems of care across New Mexico.

